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STAT	EMENT	BY APP	LICANT	First Named Inventor	Catchpole et al.		
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Sheet	1	of	2	Attorney Docket Number	10873-35881		

				U.S. PATENT DOCU	JMENTS	
Examiner Initials	Cite No.1	U.S. Patent Document  Kind Code <sup>2</sup> (if known)		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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KD.	9	Makoto KOBAYASHI, Masahide SHINOZAKI, Takashi SALAIRI, Maroun TOUMA, Shahrokh DAIJAVAD, Catherine WOLF; "Collaborative Customer Services Using Synchronous Web Browser Sharing" pp. 99-108	
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